

# Psitech - Recommended Technology Platform

## Hardware

The following are hardware requirements you must meet for us to meet our service obligations. Other hardware may be supported on a “best-effort” basis at our discretion. No hardware after end of life will be supported except under negotiated agreement.

## Desktops

Business or Enterprise models with the following characteristics:

- Make: Dell or Psitech approved Enterprise OEM
- Warranty: Current
- CPU: Intel i7 (preferred) or i5
- RAM: 32GB (preferred) or 16 GB
- Storage: 512 GB Solid State Drive (SSD)
- OS: Windows 11 Professional / Business / Enterprise, macOS: Sequoia

## Laptops

Business or Enterprise models with the following characteristics:

- Make: Dell or Psitech approved Enterprise OEM
- Warranty: Current
- CPU: Intel i7 (preferred) or i5
- RAM: 32GB (preferred) or 16 GB
- Storage: 512 GB Solid State Drive (SSD)
- OS: Windows 11 Professional / Business / Enterprise, macOS: Sequoia
- Resolution: 1920×1080 FHD or higher

## Accessories

- Mice: Dell or Psitech approved OEM
- Keyboard: Dell or Psitech approved OEM
- Monitor: Dell 22” with Resolution of 1920×1080 FHD or higher
- Docking Station: Dell or Psitech approved OEM

## Servers (Physical)

- Make: Dell PowerEdge
- Warranty: Current
- RAM: 96 GB
- Storage: RAID 1 BOSS Card – OS (480GB SSD)
- Storage: RAID 5 (3x 1TB SSD or more) - DATA
- OS: Windows 2019 Standard / Datacentre or later

## Uninterrupted Power Supply (UPS)

- APC SmartUPS

## Firewalls

- Fortinet Fortigate
- Ubiquiti USG

## Switches

- Ubiquiti Unifi
- Fortnet: FortiSwitch

## WiFi Access Points

- Ubiquiti Unifi
- Fortinet: FortiAP

## Network Attached Storage (NAS)

- Dell or Psitech Approved OEM

## Software

The following are software requirements you must meet for us to meet our service obligations. Other software may be supported on a “best-effort” basis at our discretion.

## Operating Systems

The following operating systems are supported for managed services.

- Windows 11 Professional / Business / Enterprise (Desktops/Laptops)
- Windows Server 2019 or later
- Red Hat Enterprise Linux (supported versions)

## Line of Business (LOB) / Enterprise Relationship Program (ERP)

Line of Business software and ERP platforms are supported on a best-effort basis in conjunction with the relevant vendor, supplier or third-party reseller.

## Cloud

The following cloud environments are supported for managed services.

- Microsoft 365 (M365)
- Microsoft Azure
- Amazon Web Services (AWS)